

## About Us

Renaissance IT Consulting, Inc. was officially incorporated in 2010, but has served clients throughout the Bay Area since 2005. The company is comprised of a collaborative team of professionals whose individual experiences give you, the client, a complete presence for all your IT needs. Like other Managed Service Providers, we monitor and are proactive in protecting and preventing downtime. Unlike other providers, we work with your business and processes to save you money, increase revenue and lower downtime, thus assisting you in becoming an industry leader.

## Challenge

We worked with a 50-person software development company with offices in Northern and Southern California whose current IT manager was not performing to satisfaction. We were brought in to replace him in a 24-hour period.

## Solution

After our own exploration and processes, met with the teams to work on stabilizing and improving their network and functionality.

## Results

We lowered the amount of onsite time needed from 5 days a week to less than .5 due to being able to remove reactive issues and using cloud and onsite services to monitor and provide immediate service.

“ The RenIT team has exceeded expectations; your group is polite, patient and responsive. The evening and late night responses to our support requests have allowed us to stay productive and it is reassuring knowing that your guys are there for us. I appreciate that your team understands the importance of maintaining business continuity. Thanks again for keeping my team connected! ”

– Cindy Allen, Office Manager, JJ Buckley